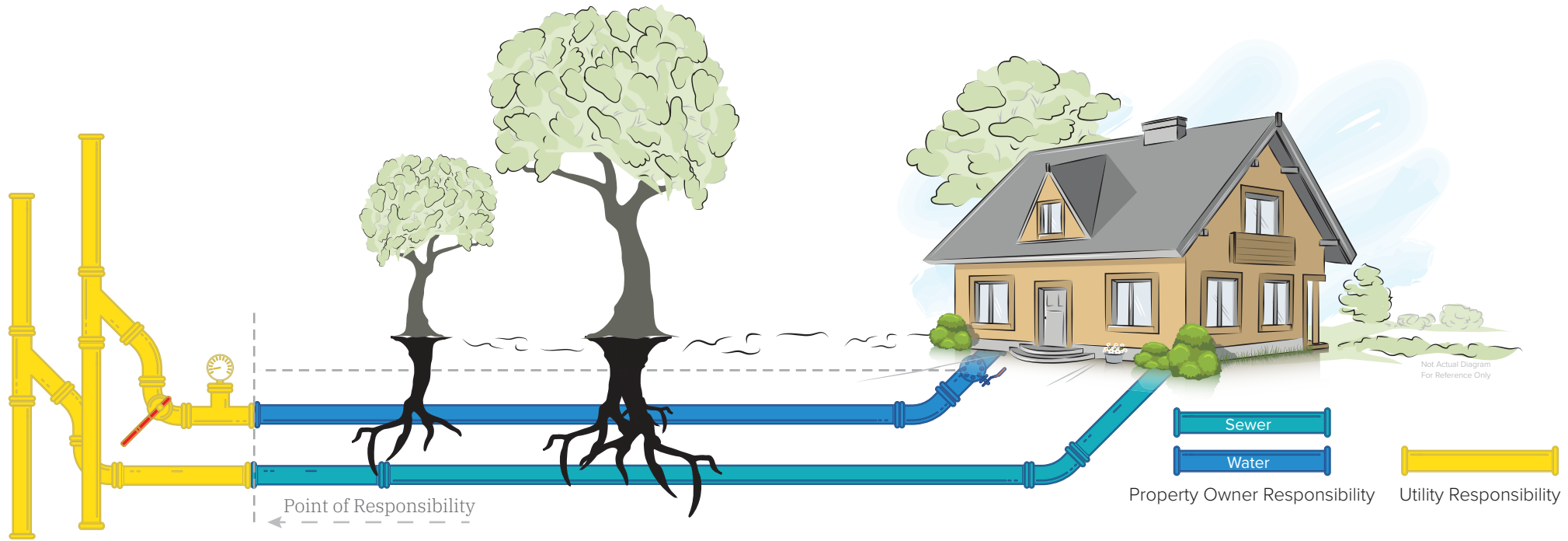




Union City ServLine Protection Programs Beginning January 1st, 2021



LEAK PROTECTION PROGRAM

When it comes to leaks, we've got you covered. Union City is expanding service to include an all-new program designed to protect your wallet.

In the event of a costly water bill caused by high-water usage from qualifying leaks or lines breakages, our ServLine Protection Program covers the overage of your costly water utility bill once the active cause of the leak has been repaired. All eligible Union City customers have been transitioned to this money-saving program, but if for some reason you'd like to remove your residence or business from the Leak Protection Program, please call today (770) 999-0515.

**WATER
LEAK**

**SEWER
LEAK**

LEAK PROTECTION PROGRAM

There are several reasons why your water line might break and cause leaks. Although materials have come a long way, nothing is ever break-proof.

We have seen it all. Everything from erosion to soil acidity to tree roots or even the outdated practices for installing pipe can lead to issues far sooner than expected. A house without water is hardly a home. In the event of a water line crack or break and to get your personal infrastructure up and running again you must call in to submit a claim. If the leak qualifies according to our Leak Protection Program Guidelines then it could cover up to \$2,500 for the leak.

**WATER
LEAK**

**SEWER
LEAK**

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.

LEAK PROTECTION PROGRAM*

Leaks can be expensive. Whenever you use water, you are responsible for it even in the event of a leak. Our new ServLine Program protects you from this unexpected expense. Covering qualifying leaks occurring on your property providing up to \$2,500 once every 12-Months.

WATER & SEWER LEAK

Residential:	\$2.88 per month
Master Meter:	\$5.00 per unit monthly
Commercial:	
Single Occupancy:	\$8.00 per month
Multiple Occupancy:	\$16.00per month

Call to decline service and accept full responsibility for high bills caused by leaks. In the event of a high bill failure to pay in full could lead to disconnection.



CALL TODAY

(770) 999-0515

*All leaks occurring after January 1st, 2020 will only be adjusted through our ServLine program. Please refer to our Leak Protection Policy for guidelines and qualifications for leak adjustments. Leak Protection covers customers up to 2" meter. Cancel anytime. 30-Day wait period for re-enrollment. Call to request a full copy of program protections and exclusions. Some restrictions do apply: For more information, contact ServLine (770) 999-0515.

DON'T TAKE OUR WORD FOR IT

TESTIMONIAL

"My ServLine Leak Protection offered by the utility paid \$172.54 to the cover my water leak. They were so quick and friendly!"

Mrs. McWherter | Home Owner

TESTIMONIAL

"It was really, really easy. I did not get the run around. They did just what they said they would do and did it in a timely fashion. It is worth the monthly fee for the coverage."

Bill Williams | Home Owner

TESTIMONIAL

"When I received a High Water Bill in the mail totaling \$684.30 my heart dropped and then I panicked but I thought it had to be a mistake. So I called the utility and they informed me that I had a leak but because they offer ServLine Leak Protection, all I had to do was call the number and they would help me out. I got my leak fixed, paid my average bill and they paid the rest."

Jim Varner | Home Owner



CALL TODAY

(770) 999-0515

Disclaimer: Insurance for the ServLine program is issued to utilities and placed through HomeServe USA Repair Management Corp. (HSRM), a licensed insurance agency. In California, HSRM does business as HomeServe NA Insurance Services (California License # 0F79326). ServLine is a registered trademark.



Have a leak or a water line break...

No problem. We are here to help. This is precisely why we have sought to offer you our ServLine Protection Programs.

Now you can have peace of mind and get your water back online, all in the nick of time.



SERVLINE
by HomeServe®

SAVING WATER, HELPING PEOPLE.